

## Ten Year Summary of The Audit and Review Committee

### **Background:**

*The Audit and Review Committee has existed since May 26, 1992. It was formed by the BOW Resolution No. 1, 1992.*

*The Audit and Review Committee for Citizen and Police Relations shall meet at least once each quarter.*

*"The Committee shall audit any and all operating procedures that give rise to complaints filed by citizens. The Audit and Review Committee shall make recommendations to the office of the Chief of Police and the Board of Public Works and Safety resulting from the audit of the complaint process, the review of the implementation of the Mayor's Task Force recommendations and the results of the needs assessment."*

Performance:

### **Audit and Review Committee Annual Summary By Years**

	YTD 2003 (Jan-Jul)	2002	2001	2000	1999	1998	1997	1996	1995	1994	1993	1992
# Contacts	21,365	41,582	41,903	38,606	38,918	37,978	37,707	32,814	25,439	24,553	25,447	> 24,000
# Formal Complaints	4	12	15	14	19	11	22	9	13	19	19	17
# Informal Complaints	1	0	0	0	2	2	2	1	13	20	UNKN	UNKN
# Resolved At Supervisory Lvl.	3	9	9	5	10	9	20	7	17	21	UNKN	15
# Resolved At Brd.Of Captains.	1	2	6	6	9	2	2	1	8	18	UNKN	UNKN
Pending Resolution	0	1	0	1	0	0	1	1	1	1	UNKN	2

### **Role of the Committee:**

Over recent years the group has helped on a variety of topics.

Examples include-

1. All informal (non-documented) complaints are formally reported. (Any person who would not write a complaint.)
2. A complaint form was created in Spanish (In a addition to the English form). A graphic flow chart of the appeal process and timeline was added, thus aiding visual learners.
3. Broadened the reporting of informal complaints to become more inclusive.

Typical discussions of complaints include- The nature of the complaint, category, adherence to timeframes, resolution (history), resolution of carryover complaints and improvement areas for individuals, the department or process.

Additionally, Audit and Review Committee members have taken and interest in and advised the Chief on matters including: Police Recruiting and Retention (especially minority candidates); Cadet Force; Adult Citizens Academy; Learning Objectives Diversity Training for the Department; the recent Police Open House (Neighborhood Night Out) Members are also supportive of MLK Day; Human Rights Dinners, etc.

Ric King is the Chair of the Audit & Review Committee. He can speak on behalf of the Committee.

**Membership:**

Members include-

Annette Barnes	3YR	01 01 04	Mayor
Terrence Coriden, City Attorney	1YR	01 01 01	Ex Officio
August Tindell, City Council	1YR	01 01 02	Ex Officio
Ric King	3YR	01 01 02	Mayor
Jim Norris, Public Safety Director	1YR	01 01 02	Ex Officio
G. Wiggins	1YR	01 01 02	Local NAACP President
Chuck Boll, City Personnel Director	1YR	01 01 02	Ex Officio
Arlette Tinsley, Human Rights Director	1YR	01 01 02	Ex Officio
Cleveland Stallworth	3YR	01 01 03	Mayor
Mark Williams, City Police			